



NOMINATIONS

Allison Nguyen

LEADERSHIP

Excellent Leader. Will always be available to give guidance.
True SYSPRO ambassador.

CUSTOMER-CENTRICITY

Allison Nguyen advocates for the customer. Allison represents SYSPRO as a Support Team Lead but always takes a customer-centric approach asking how can she best serve the customer; striving for customer satisfaction. Allison is respected by her peers, team members, and most importantly, our customers as she has built a reputation for getting to resolutions over the past 17 years.

SUPPORT

Allison has been a strong pillar of SYSPRO USA Support. Her years of experience in support and exposure to our existing customers makes her a strong force in our region. Allison's hard work and knowledge of the SYSPRO software are valued by customers and colleagues alike.

Brandon Sia

PEOPLE'S CHOICE

Excellent in getting new customers and projects.

VALUES

Brandon is so passionate about SYSPRO and is such an inspiration to others as a role model who is truly living and breathing our 6 core values. Growth

Mindset Integrity

Passionate

Results-driven

Authenticity

Winning together

CUSTOMER-CENTRICITY

Brandon has maintained a close relationship with customers even after the sale cases were handed over to service. At times he involves in resolving issues that arise in the project phase helping our project team to move forward and complete projects without major issues. Takes ownership of customers - starting from prospect category up to customer level - even during project implementation up to after-sales service.

Aucamp van der Schyff

UNSUNG HERO

Aucamp has consistently gone above and beyond the normal calls of duty to assist and help with anything. His always pleasant and friendly and makes working with him an absolute pleasure.

LEADERSHIP

His temperament is perfectly approachable and he works harder than anyone in this company without a single complaint.

VALUES

An amazing example of an individual that implements our values on a daily basis.

Calvin Lim

UNsung HERO

Consistently working behind the scenes with positive attitude and willingness to help in whatever capacity necessary.

“Go-to-person” who does things to get the job done right.

Provide mentoring, education and training to colleagues.

Accomplish works that takes place above and beyond normal job requirements. He deserves the award. Whenever you ask something, he try his very best to help you in any way.

INNOVATION

Calvin is not only knowledgeable about SYSPRO, he is willing and open to exploring further the possible solutions. He is creative and always steps further to attend to the challenges. I am inspired by his creativity and his sharing the ideas for resolving the challenges

CUSTOMER-CENTRICITY

Calvin always displays a commitment to activities and effort when it comes to providing support to customers despite the workload. Educates customers and demonstrates good behaviors with customers and peers.

SUPPORT

Calvin is a person who will dive in and out of SYSPRO products to understand and learn the possibility of delivering the best solution to meet customer requirements. Not only that, he will do his best to meet the deadline of the project. He is so passionate about SYSPRO Products and his knowledge about SYSPRO products is superb and like a talking dictionary. He has very good knowledge of the SYSPRO product and is very willing to impart his expertise to internal or external customers. He works very hard and has the willingness to take up new challenges to fulfill customers’ demanding and complex requests.

Chris Altmann

UNsung HERO

Chris is consistently working behind the scenes, helping out various teams with a positive attitude and a willingness to help in whatever capacity necessary. The award recipient is selfless and always acts in the best interest of coworkers and the business.

VALUES

Personally, I believe he possesses the 3 most important leadership qualities: Passion, teamwork, and social skills. He listens with the intent to genuinely understand, rather than to advance his own agenda. He has clarity of vision.

He is future-focused and has the capacity to engage others to realize their goals.

CUSTOMER-CENTRICITY

I believe Chris is just the type of person we need in his senior role within the company. He listens to the regions and is keen to make innovative changes to move the company forward.

Dawn Gorey

UNSUNG HERO

Dawn has always been a not-so-secret weapon in the SYSPRO world. She has incredibly deep product knowledge and understands both our customer needs and what we are able to do for them. Dawn works incredibly hard to meet the high expectations she has set for herself. It was no surprise to see her promoted to Consulting Services Director this year; her work speaks for itself!

LEADERSHIP

Dawn has been instrumental in rebuilding the SYSPRO USA Consulting and Implementation team.

CUSTOMER-CENTRICITY

Dawn's focus on the customer experience is exceptional! She always seeks to understand the customer's needs and then leverages the SYSPRO products and services to meet those needs. She not only manages a team but is billable on projects to ensure the customers are satisfied with the implementation of the software. She works with team members throughout the globe to achieve the desired objectives of the customer. Honesty and respect are at the center of everything she does.

Duppie Du Plessis

UNSUNG HERO

Duppie does so much excellent work for so many departments and is often the go-to-guy for everyone. So many people count on him to assist them with so many diverse problems, and he's always happy to help, working long hours and often not getting any credit or recognition for his efforts. Duppie is my go to person for so many things! He is ALWAYS willing to help, get on a quick call and I know he does the same for all my team members as well. He is always cheerful and no question or request is too big an ask. He will always make time for you and especially enjoys troubleshooting my training data issues and queries. He has really made my life a lot easier and more efficiently with his clever scripts and things he has created for me. I don't know what I would do without him. We really need more people like him at SYSPRO. Not only from a skillset perspective, but someone who is so humble with their knowledge and willing to share and help others. Duppie is really and truly SYSPRO's Unsung Hero!

PEOPLE'S CHOICE

In my opinion, Duppie is an approachable, supportive, technical expert, Syspro expert, and Support expert to anyone needing help. Overall he is outstanding and has helped and taught me heaps.

INNOVATION

Duppie is a wiz with all SYSPRO tools, is a real go-to person, and will go the extra mile to create a solution to challenges. When it comes to optimizing some of my products/processes, troubleshooting and even teaching me how to do these things on my own with little guidance have helped me and my team so much over the year. Duppie is a visionary, loves a challenge, and is always willing to assist where he can. He has come up with some really smart scripts and things that have only made our lives easier. That's a sign of true innovation!

Heinrich van Tonder

PEOPLE'S CHOICE

An unsung hero. Unassuming but always willing and able to assist. Eager to help and wave the Syspro flag high. He works closely with my team and is an amazing Support to all of us. Always going the extra mile to ensure the correct information is documented and shares the knowledge as he works through issues. He has been with SYSPRO for over 15 years.

INNOVATION

Heinrich is always sharing his knowledge and thinks creatively about the problem and solution.

CUSTOMER-CENTRICITY

He is an amazing support to us all in Australasia. Always going the extra mile to ensure the correct information is documented and shares the knowledge as he works through issues. Heinrich delivers exceptional customer service. With his advanced knowledge of the product, he can provide valuable solutions. He is always willing to go above and beyond. He sets the example of how it should be done! Heinrich puts the customer first and I have watched him go all out to make a customer happy. The customers experiencing problems that are unhappy with the product get given to him for nurturing. He approaches their issues with a scientific and methodical process and resolves them timeously. I work quite closely with Heinrich. He's providing excellent support to all of our Support Team. He is a detail person and always provide excellent explanation yet simple terms for us to understand the issue and the solution. Always willing to share his knowledge and the documentation provided is always clear, concise, and direct to the point. Is a great help when working through support issues and trying to find the root cause

SUPPORT

Always goes the extra mile to ensure the correct information is documented and shares the knowledge as he works through issues. Heinrich always puts the customers first. Heinrich goes beyond what is required to resolve a customer's problems. Heinrich goes the extra mile to understand a customer's issue and provide a working solution. He never gives up and quietly works away in finding solutions. Heinrich is an amazing support analyst. He knows the SYSPRO product extremely well and approaches his work with a scientific and dedicated routine. He educates himself constantly about the various new products that are introduced and makes it his business to understand how things hang together. I know that developers come to him for advice and this says a lot. Heinrich is very dedicated to his job, he works with passion and skill. His knowledge of SYSPRO is amazing and he is never too busy to assist one of us his co-workers.

He has structured and analytical methods of processing customer tickets and I believe he is the best support person I have ever met. His skill is almost intuitive. Heinrich thoroughly works through every ticket he gets and works through more tickets than anyone else. His notes are clear and well-researched, making it easy for those down the line to respond to events. He is highly motivated and very responsive, always pleasant and approachable, and takes responsibility for tickets that are his. He is generous with his time, passionate about the product, and very reasonable about balancing customer expectations with what is right for the product. Reaches out to explain changes made via hotfixes or any issues raised when moving tickets to Corporate for further investigation. They have an excellent knowledge of the product and are always willing to help. He is solution-driven, patient, and a pleasure to work with.

PS: There is no Support Services department listed.

Ingrid Aubrey

UNSUNG HERO

Ingrid is always available to help with literally anything SYSPRO-related, whether it is internal systems, SYSPRO product related issues or even internal guidance, personal guidance, leadership advise or anything else. I believe she plays an integral part in the success of many employees in this company. Ingrid is someone who you can always go to for help. No matter what you need, she will assist in any way she can.

PEOPLE'S CHOICE

Not only does Ingrid provide emotional support and encouragement to her staff but to MANY, MANY other colleagues! Her door is always open to anyone in need of work advice and/or an ear to just listen!

LEADERSHIP

Always set an example in everything she does and teaches others to lead. Not just the best leader in the Architecture team but guides many other colleagues from other departments. Always people in her office asking for help and guidance. She most definitely motivates and inspires as well as displays excellent decision-making capabilities!

Jakes Mantle

UNSUNG HERO

Jakes is super busy. Besides working for corporate, he needs to work with other regions as well. Especially in Asia, we will always seek for his assistance. Even though he is occupied yet he will still squeeze his time for us.

LEADERSHIP

He empowers us by allowing us to make an independent decisions and provides freedom for us to deliver the best.

He appreciates the effort we spent and the work we have delivered and this has given us huge support

VALUES

I feel Jakes is really living the SYSPRO 6 Values:

- He believes in possibility and can do and it matches so well with the Growth Mindset of Integrity
- He is super duper passionate about SYSPRO whenever he talks about SYSPRO, I can feel the excitement
- He is always focused on the results and looks forward to achieving them (results driven)
- He is trustworthy and authentic that we can rely on him
- He always supports us whenever we seek his assistance as he believes that we are winning together.

INNOVATION

He is so familiar with SYSPRO and can always come out with many new ideas and solutions pertaining to prospects or customers' requirements. Prospects are always convinced by his ideas or recommendations.- He is always focused on the results and looks forward to achieving them (results driven)

- He is trustworthy and authentic that we can rely on him
- He always supports us whenever we seek his assistance as he believes that we are winning together.

James Lagerwall

UNSUNG HERO

Nothing stops James. James is a go-getter, he has the ability to take on any challenge whether he has the experience in the matter or not, he will always make sure a favorable result is delivered.

PEOPLE'S CHOICE

James can be busy as hell but he always has a listening ear, a shoulder to lean on, and even a good joke to distract you from the negativity.

SUPPORT

James has always got a positive attitude and understands that challenges need to be overcome. Regardless of dealing with negativity and disappointment from customers every day, concerning the product. He still keeps a positive attitude and gives the customer the best support possible. We need more people like James.

Jeremy Clinton

PEOPLE'S CHOICE

To me, Jeremy is the type of leader that is very motivational. He's able to connect with the business side but is also always readily available to offer wise words that are inspiring and allow you to look at the situation through a different lens, which is always necessary and welcome. He's always ready to help and offer support where needed.

LEADERSHIP

I am nominating Jeremy because he is an excellent Sales Manager and communicator. He is always pushing us to be the best we can be and exudes an immense amount of integrity. He always puts the customer and his team first and inspires us every day to be better humans.

VALUES

Honestly, this award can go to so many of our employees but the person that stands out as living the SYSPRO values every day is Jeremy Clinton. He is passionate about SYSPRO, literally selling it for a living. His growth mindset is demonstrated in his actions, presentations, and conversations. He leads his team with the winning together mentality; role-modeling integrity and authenticity with the end goal of results. Jeremy is inspirational as his support of the SYSPRO values is intrinsic ... watch out for Jeremy - he's contagious!

Kim Fouche

UNSUNG HERO

Always approachable and goes the extra mile to hear you and to action solutions where necessary. She also work extremely hard. Kim is always ready to help and has a big department to look after. She is passionate and involved.

UPLIFT

Inspire others to work collaboratively and creatively. Demonstrate initiative. Promote a work environment that is respectful, collegial, and supportive. Kim always helps and never says no to a challenge. She will always look for a solution. Kim displays all of the listed qualities and is an excellent leader. Kim Fouche is an excellent and natural leader. Her product/development knowledge and approachability, make her an easy choice to go to for help. She's loyal to Syspro and her staff. She's a strong character and will always help and support her staff wherever and whenever she can. I couldn't ask for a better boss! Kim has always been an excellent leader, works with passion, and continues to strive and grow. She always has time to share her knowledge and assist where she can. Kim has Leadership talent that motivates and drives her managers and staff in our Development department. Kim provides solutions to every query raised leaving no leaf unturned. She supports her staff and always goes above and beyond to keep us positively motivated. The effect of her behavior empowers development to work together towards our goals. Kim has shown excellence in managing teams for the longest time.. she is truly involved in every single aspect of her staff ranging from their well-being to future ambitions. She often spends her time mentoring us through challenging times and guiding us on everyday decisions... one time Kim called me from the Kalahari (pre-Teams) and knew exactly what I was working on and what I needed to work on, where I would struggle and whom to chat to. Kim is an inspiring woman who has made a breakthrough in a predominantly male-driven landscape. Her warm demeanor and dedication shine through. She is instrumental in the growth of her team and sets an example for us to all follow. Proven to be fair, companionate, and open to approach & yet a strong leader too.

LEADERSHIP

In her Leadership Role, Kim highlighted more than once how important values are to her to make fair and right decisions. To guide her actions. Kim Fouche is a living representation of the SYSPRO values.

Marius Wessels

UNSUNG HERO

I am nominating Marius as he has effortlessly assisted in running our Support Team while we have been without a manager as well as still handling his day to day tasks as HR Manager

LEADERSHIP

I would like to nominate Marius for excellently handling Deirdre's team and his own during the transition period and for being a support when needed. His leadership allows us to manage our own work with the knowledge that he is always around to lend a voice. Marius is a wonderful leader, always willing to hear the views of others. He's respectful of his team, doesn't micromanage but is always willing to help out & offer encouragement.

CUSTOMER-CENTRICITY

Since Marius has moved into the head of Services he has had to navigate Covid (as we all have) but what has made it special is that his customer relationships have come out higher than when we went into Covid and more importantly he has supplied value to the customers which led to them spending more with us.

Pieter Van Heerden

UNSUNG HERO

I was unsure whether to nominate Pieter in Excellence in Innovation and Creativity as He is the Head of the the Team that Drives innovation to ease the strain of all our staff in their day to day operations, but then i realized that most won't know this as he is not driving innovation for recognition but rather Driving Innovation out of Pure Passion for SYSPRO and his team. for this I believe that Pieter Deserves the Unsung Hero Award for his Selfless Driving force to better the daily lives of those around him. Pieter consistently works behind the scenes with a positive attitude and a willingness to help in whatever capacity necessary. He always acts in the best interest of coworkers and the business.

PEOPLE'S CHOICE

Pieter is willing to take time out of a busy schedule to provide emotional support and encouragement to colleagues.

VALUES

Pieter displays excellent communication skills, delegates and empowers effectively, motivates and inspires as well as displays excellent decision-making capabilities.

INNOVATION

Pieter takes a visionary view of challenges and solutions. He is open to change and can present ideas thoroughly and effectively. He is an independent thinker and can inspire those around him.

Ronel Du Toit

UNsung HERO

For always going above and beyond to assist our Region

PEOPLE'S CHOICE

Ronel has done an awesome job and goes the extra mile to support staff and customers. All the work she has done with our region has been amazing- thank you.

LEADERSHIP

Nothing speaks to leadership more than upliftment and showing the way. Ronel shows this daily. Uplifting the team and making sure our skills are in check with what is needed. Constant reassurances and challenges in order to meet what is needed.

Roohi Dalvi

UNsung HERO

Roohi always works tirelessly to ensure things get done. She always has the interests of the customer, the business and her coworkers at heart. Whilst always being in the think of it Roohi rarely complains about the difficulties of her role or the task at hand.

VALUES

Roohi Managers with a Firm but Gentle hand and in our environment that is a much-needed quality. She knows how to deal with our Clients in an extremely professional manner and always manages to keep them onsite during project glitches.

SUPPORT

Could also nominate for the Unsung Hero Award - Roohi is a highly capable project manager who excels in managing her project delivery team consisting of a diverse group of staff, partners, and customers. Roohi has fantastic relationships with all her customer and she always strives to deliver positive outcomes and in many cases trying circumstances as we all appreciate how hard some of these implementations can be. For their attitude and determination in delivering to our customers, whilst not only ensuring deliverables are met but providing an excellent customer experience by building credible and solid relationships.

Tanner Greyling

LEADERSHIP

Tanner is a fantastic manager and instills the customer-first approach very well. He stands by his team, and he is on the front lines with us. Tanner is a fantastic manager. He is thorough and extremely supportive. Tanner's excellent leadership abilities can be seen in the dedication of his team. Not only is he leading from the front but he is also part of the team. He makes an effort to look after his team and he makes them part of the success. He is the best manager I've had in my 22-year working career.

CUSTOMER-CENTRICITY

Always willing to go above and beyond. Having casual chats with Tanner around work, you can hear how passionate he is about work and customers, even in the demanding environment.

SUPPORT

Tanner is always willing to assist all the customers, no matter what time it is or how difficult a customer is, he gives his all.

Terence Moolman

UNsung HERO

Terence is always behind the scenes to help people, he listens and helps always

PEOPLE'S CHOICE

PEOPLE'S CHOICE

Terence is such an incredible leader. He always makes you feel like the most important person in the company, no matter who you are!

LEADERSHIP

Terence has always inspired his team by creating a strong sense of direction and purpose toward a compelling vision of SYSPRO's future. He fosters excitement, and momentum and creates the environment to enable change. He is always willing to listen to alternative viewpoints and provide the autonomy to implement new ideas. He leads by example and effectively empowers his team to reach their goals to take SYSPRO to new heights.

Tracy Stanz

UNsung HERO

Tracy is truly the person who helps make the organization run from behind the scenes - she is the support driver for so much that happens from a staff, customer, and partner perspective. Tracy is always ensuring the team is taken care of, and helps execute on many of our strategic events. She is a supporter of team culture, and spends so much time getting to know each staff member. Tracy is an extremely valued member of the team, and the TRUE unsung hero that keeps everything moving forward in the US! Tracy works tirelessly to support and take care of the SYSPRO employees, partners and guests. She is admired by all and we appreciate what she brings to the culture of our team. She is an amazing person and asset to the team.

PEOPLE'S CHOICE

Tracy is a person that can always be counted on for a kind word or an ear if you need it. Tracy recently took the Mental Health First Aid course and was a perfect choice for this; She is someone that people naturally go to, she makes them feel comfortable, and she genuinely cares about every person she comes in contact with, and values each relationship. We should all aspire to be more like Tracy! Tracy is the company's go-to person for just about everything. She quietly and effortlessly keeps our Syspro home office running smoothly and manages our many events. In addition to ordering, coordinating, and cleaning; she ensures everyone's well-being by offering support, friendship, and an Uber ride home when needed. Tracy was recently certified as MHFA as it is Tracy's ear that gets bent and her shoulder that gets cried on. Tracy is our People's Choice! Tracy Stanz is responsible for so many tasks that ensure our office and employees are all taken care of. I call her our "Office Mom" because everyone knows that she has a heart of gold and is always making sure that things go smoothly. She works tirelessly, often is the last to leave the office, and should be awarded for her efforts! Tracy is the reason I initially wanted to work at SYSPRO. She interviewed me and I could tell right away that I wanted to work with her. She has supported my career growth, encouraged me to apply to the HR department, and has become a great friend in the process. I am very grateful for her and everything she does!

UPLIFT

Tracy goes above and beyond to work towards SYSPRO's corporate responsibility initiative of community support. Whether it's setting up blood drives to delivering food to the homeless, it's clear that Tracy makes a positive impact with her social consciousness.

Albert Mendoza

UNsung HERO

Albert has a rich SYSPRO knowledgebase and experience. He has done a lot behind the scene doing upgrades, training, and support.

SUPPORT

Albert has tirelessly supported SYSPRO for the better part of 3 decades. Albert always goes above and beyond to serve our customers, working late into the night or over the weekend to meet project deadlines and customer objectives. Continuously learning the new technologies within SYSPRO and in the industry, his willingness to learn is commendable, and refuses to be left behind.

Alyssa Whale

INNOVATION

Alyssa somehow manages to see the finer details no one else does. She is a true ambassador for "Saying Yes to Next" in creativity for learning content.

Amit Ramkisson

LEADERSHIP

Amit is new to the environment and team but has connected so well and has brought so much motivation and energy with him.

Amos Moyo

UNsung HERO

Amos has quiet strength and determination and is always willing to help. Amos is always willing to assist with anything and always with a smile on his face. He is a breath of fresh air.

Amy Ritson

UNsung HERO

Amy is probably the person with the most knowledge about the product in our department. She would never even blink if you ask her for help. Not only will she help you solve your problem, but she would go the extra mile to make sure that you actually understand the solution to your problem. She is the most unselfish person I know when it comes to her knowledge. Amy is one of those people that will not only solve a problem for the sake of getting something to work but she would actually make sure that it is the best solution and sustainable in future.

INNOVATION

Amy is one of those people that will not only solve a problem for the sake of getting something to work but she would make sure that it is the best solution and sustainable in the future. She thinks out of the box and when she comes up with an idea then you can be sure that all scenarios were considered. If people can recognize the true potential of this person and let her do her thing, huge things can happen.

Andri De Beer

VALUES

Every day Andri displays these values in the way she interacts with not only her team members but others in the business as well as customers and partners. Her passion shines through in the work she delivers and how she interacts with others. She will go the extra mile to ensure the success of her team and her customers.

Anri Steyn

AMBASSADOR

Anri has always been available to provide any guidance as we aim to adopt processes promoted by Corporate. She's more than happy to pleasantly repeat herself when necessary and I feel she goes the extra mile for us.

Angel Garcia

INNOVATION

Angel is continuously striving to better himself and the others around him. When working on implementations, he is always envisioning the best and most reliable solution to a customer's most complex challenges. He consistently looks for the most efficient process and presents his ideas in a clear and efficient manner. Angel is an independent thinker, not afraid to go up against the status quo, and certainly encourages others to follow.

Angela Chandler

UPLIFT

Angela is the most passionate and persevering when dealing with our UPLift. She manages it with all of her heart. Angela willingly dedicates so much to UPLift, most especially to Chefs with Compassion - she's an incredible cheerleader for CWC - she deserves to win every year! Angela's passion for what she does here is evident! for her initiative in Chefs with Compassion. Angela is doing wonders with chefs with compassion She is continuously trying to uplift her community.

Arabang Raditapole

UNSUNG HERO

Always helping others and keeping the team morale high. Arabang is always willing to help even if she is swamped. She finds the time to check up on you and to make sure you are doing okay.

Augustine Ngwenya

UNSUNG HERO

Augustine is the most positive person and is always willing to help no matter what is asked.

CUSTOMER-CENTRICITY

For always going the extra mile to assist customers even on Friday at the 11th hour to COB, Augustine seeks to deliver a quality customer experience.

Bianca Behrmann

UNSUNG HERO

Bianca is helpful to everyone. Steps up and will assist anyone if she hears they have a problem. Bianca is very dedicated and wants to be proud of what she produces on a project. Bianca has stepped up on many occasions in the middle of a project in order for the project to be a success. Bianca is passionate about SYSPRO. nothing is ever too much for her. She loves to share her knowledge and always so helpful. She comes in the middle of a project and works hard to make the project a success. Bianca is great at finding solutions and problem solving, she will sit with anyone be it tester or developer until their issue is resolved, Bianca is a great team player.

Brian Goodman

INNOVATION

The description of this award is exactly how I would describe Brian Goodman; he takes a visionary view of challenges and solutions. He is a driver of change and with great passion, he is able to present ideas thoroughly and effectively. He is strategic and inspirational; a positive force pushing and pulling SYSPRO toward greater success.

Cameron Greening

LEADERSHIP

Cameron is a great leader who, since he started at SYSPRO, has been moved around between several different teams/departments when things have changed at SYSPRO. He is always going the extra mile to work through any issues. He possesses a clear vision, is courageous, and has integrity, honesty, humility, and clear focus.

INNOVATION

Cameron is always looking at how we can improve the sales process and go-to-market strategies. He is extremely innovative and always thinks outside the box. We need more people like Cameron in our business.

Candice Trent

CUSTOMER-CENTRICITY

Candice is truly professional and caring in every task she does. She is fair-minded and goes above and beyond for each customer and project she is on! She is a DELIGHT to work with and incredibly organized and efficient. Her ability to connect with customers is also remarkable!

Carol Hart

UNsung HERO

She is always helpful! She knows (almost) everything, such as where things are and who does what. She makes it her mission to stay informed and goes the extra mile for her team.

Carol Richardson

MENTORSHIP

Carol has been a fantastic mentor, and extremely helpful in all pillars of the company. She never hesitates to help someone when they ask for it, and will not stop helping until the problem is solved, or until the person understands. She is fantastic at what she does and strives to spread her knowledge to anyone who wants to learn more. With a happy attitude toward her work, she makes it easy for people to enjoy what they do and thrive to work as hard as she does. For her, there is no limitation to knowledge and always acknowledges that she learns something new every day. Her mentoring skills include kindness in what she does, and motivation to fill everyone's day with the laughter they need to get the work done.

Charlene Barkhuizen

CUSTOMER-CENTRICITY

The support, empathy, and hard work that Charlene demonstrates daily are noticed by all those who work with her. She will get the job done no matter what and how long it takes. Charlene always steps up to all work assignments with enthusiasm and determination. She leaves her work with a sense of pride and finds it difficult to walk away if anything is unsolved. Charlene is a unique person she truly cares and she truly feels the customer's pain and will always give her best 100% of the time to make any problem right for the customer.

SUPPORT

Come rain, sun, wind, snow, or any hurdle that stands in her way, Charlene Barkhuizen delivers every single time. We love her, and customers love her.

Charity Mwale

UNSUNG HERO

Nothing is ever too much for Charity to do. It does not matter if it is a function, training or even providing an extra lunch. Charity always does this very well and always has a smile on her face. Since I have known Charity, she ALWAYS serves us with a smile. She is the most friendliest person ever, and really serves with a happy heart.

Chris Tran

UNSUNG HERO

Chris Tran anticipates both the needs of sales and marketing members, creates reporting and lists to solve those needs and brings a hardworking work ethic every day. When it comes to mundane but necessary tasks like mass updates of stock codes in CRM, or manually entering hundreds of leads from a trade show - Chris works quickly and effectively, along with Caitlin Meyers, to make it happen for "speed to lead"!

LEADERSHIP

This person often displays excellent communication skills. He delegates and empowers me on a regular basis. He motivates me and inspires me to work hard toward my career goals. He also displays excellent decision-making capabilities! I am truly proud of the manager Chris has become!

Clayton Dormehl

UNSUNG HERO

He goes the extra mile for SYSPRO. Will work long hours to resolve issues, without complaining or asking for compensation.
A True example for all is us.

SUPPORT

He goes the extra mile on supporting the product and will not give up looking for a solution.

Christelle Theron

VALUES

Christelle's passion for SYSPRO is evident in the way she operates! For her transparency when working on closing deals - she gives credit where it's due and upholds winning together with grace.

Corinne Saletta

CUSTOMER-CENTRICITY

Corinne has been on top of her game to ensure that the needs of our customers are acknowledged and provided for while respecting the boundaries of project timelines, expectations, and budgets.

Cristine Lacson

UNSUNG HERO

Cristine came into the Canadian organization at a time when the Consulting Services team had suffered from attrition. She had a very new team that needed to develop together in order to bring them to a level that could support future sales. Cristine was able to unify the team and exceeded expectations. She has also been a huge advocate for engagement with all employees in the Canadian Region. Cristine has shown leadership skills in shaping the Services team for SYSPRO Canada. Cristine is a very hard worker and a great leader. She never criticizes or judges from a biased position. She knows how to talk to people and knows how a professional services department should be run. She is very kind and gentle with her employees and tries to accommodate our every need if she can. Plus Cristine has a great attitude and is fun to work with! The glue that holds us all together.

Cylma Spaans

PEOPLES CHOICE

"Friend to all. Companionate, kind, loving, and supportive in every way."

Damiana La Manna

UNSUNG HERO

"Damiana always strives to go over and beyond to assist anyone and is a great example to us all. Damiana is so concise, knowledgeable and always willing to help. I don't even know where to start with this nomination, because if there is one person that truly aspires and lives up to the SYSPRO values, it's without a doubt Damiana.

Damiana doesn't only go the extra mile, but she makes it a return trip for our sales team and is a crucial part of every deal and the success thereof.

I often get replies from her after hours (Late at night or early mornings) But I can rest assured that she deals with the task at hand and gets the job done - ON TIME. This is not only for me but for our entire team. Thank you, Damiana for taking our service levels to the next LEVEL. You are a true super star! If there was ever a person that supported the sales cycle it would be Damiana in her role preparing SLA's she spends hours with the sales team ensuring the best priced quote to win the business while at the same time ensuring we leave downstream business. She is available day and night."

SUPPORT

Where does one begin? She responds to requests and emails quicker than lightning, pays attention to detail, is a positive communicator, and is a person one can rely on to get the job done well. When she's on leave, I look forward to her return so things can get done!

Dan Hirson

UNSUNG HERO

Dan has played an integral part in supporting the marketing & sales goals. He is always willing to go outside the lines of his job description to help others. One could describe Dan as a swiss army knife. He has the tools (intelligence) to solve a multitude of problems for his coworkers while remaining positive & humble.

Dana Jacob

PEOPLES CHOICE

Dana's energy is unmatched. She's the friendliest, most energetic, and most driven colleague I know who always makes an effort to engage with people always be it at the coffee station or the courtyard. I do not know a person more enthusiastic and appreciative of her work than Don of her work, the one and only.

Danielle Sponseller

UNSUNG HERO

Danielle is one of those employees that goes above and beyond expectations. She is a behind the scenes employee and her passion for working for Syspro just resonates within her. Danielle is a very hard worker, and this year she has really stepped up and has gone to the moon and back in getting the USA implemented into our global Syspro environment. My hats off to her! I am nominating Danielle Sponseller for all the long hours and hard work she has given SYSPRO over the past year. She consistently works 12-16-hour days 7-days a week to get the daily/monthly department work completed on-time as well as spending countless hours on major projects SYSPRO US has been involved with past year. She deserves recognition for all of her efforts and is an inspiration for all that work for and with her. I know that me being her husband may skew my opinion - with that aside she has proven time after time that tasks get done when she is involved, her dedication to getting the job done at any cost to her personal well-being should be recognized by the organization that benefits from having her on the SYSPRO Team.

Darien Naidoo

PEOPLE'S CHOICE

He is a great person and very relatable.

Dario De Aguiar

SUPPORT

Dario always goes the extra mile to assist his internal customers. There is never a harsh word or a bad attitude and he is patient and communicative. If a ticket is logged with him, he ensures resolution as quickly as he can.

Darren Edwards

UNsung HERO

Darren is always striving to make SYSPRO better, always available and on hand for advice, planning, monitoring and getting stuff done. Darren is the best SYSPRO brand ambassador I know. He is positive and puts in the extra hours. He is a great colleague.

LEADERSHIP

He is a true definition of leadership. He empowering, inspiring, and an excellent mentor.

Deirdre Fryer

LEADERSHIP

She is a nurturer but also firm and struct. She challenges her team to push limits.

Derek van Wyk

CUSTOMER-CENTRICITY

Derek is always a positive person and always puts the customer first. As he is the first line of contact before the tickets reach me, he is a great face of the support desk.

Dexter Ang

LEADERSHIP

"This person exemplifies excellence through:

- Leading by Example
- Always supporting the team with outstanding issues
- Providing knowledge where required
- Empowering colleagues to continue learning and growing as individuals
- Creating a collaborative team atmosphere"

VALUES

"If you cut Dexter, he bleeds SYSPRO colors. He greatly personifies all of the SYSPRO values. In his long career, he has left the SYSPRO world but always came back because he says it feels like home. Growth: he is obsessed (in a good way) with driving growth. Passionate: just listen to him talk! He exudes infectious enthusiasm like an Energizer Bunny. Results-driven: he knows what the goals are and uses a data-driven approach to achieve them. Authenticity: not for one second have any of us ever doubted his integrity and character. Winning together: he never wants to take credit for the successes of the team that he leads. He prefers to win as a team."

Dolly Matjane

MENTORSHIP

She was my mentee, I nominate her because I don't have a candidate for this award.

Don Stimson

CUSTOMER-CENTRICITY

Don is one of those people that always put the Customer first, be it on weekends or nights. Running implementations and supporting customers' internal weaknesses, he does this without many people knowing. A gentle behind-the-scenes type of guy.

Doug Hunter

CUSTOMER-CENTRICITY

Dedication and determination to improve customer engagement and utilization levels within the East African region.

Fairouscha Williams

UNSUNG HERO

Fairouscha never disappoints to provide excellent service, no matter the time. She is reliable and dedicated.

Elisha Daniel

SUPPORT

Elisha is an integral part of the CSS team. She consistently meets SLA, and she keeps cool under sometimes severe pressure, while still being the top learner on LearnIt for quite some time. And, best of all, she's always smiling, friendly, and willing to help!

Fotini de Keizer

PEOPLES CHOICE

"Her understanding of industrial psychology is impeccable for this company, she lives those values in her personal life. The way she manages any situation is incredible. She inspires me every day to carry on and everything happens for a reason."

Ellen Fasth

CUSTOMER-CENTRICITY

Ellen is part of the Strategic Accounts team and I constantly receive fantastic feedback from customers, almost every week. The customers feel that Ellen gives them their full attention and always delivers above and beyond expectations.

Gabriela Hernandez

VALUES

From the start, I think this person completely embodies our SYSPRO values. She is extremely Passionate and Results-driven and her Authenticity truly shines through her actions. Cheers to Winning together!

Emma Gee

CUSTOMER-CENTRICITY

Her impact is worldwide, sharing her passion, flawless execution, and winning team efforts. She has a way with people ensuring every person on the project adds their bit to get it over the line. Without her, so many (including me) would fail.

Garsen Subramoney

VALUES

Garsen has brought great and fresh ideas that are making us more customer-centric and more competitive.

Gary De Oliveira

UNSUNG HERO

Gary is the Brand of SYSPRO and always goes the extra mile, willing to help at all hours, meets deadlines even when given to him at the last minute, assists and advises on the brand, nothing is ever too much to do and he does it all with a smile, no grumbles and very humble in all that he does. He is a quiet leader, likable, open and helpful and very much a Hero to SYSPRO.

CUSTOMER-CENTRICITY

Not only is Gary creative in his role as a Creative Manager, but he is also creative in how he delivers and always goes above expectations. He provides creative solutions to problems and challenges in his area and collaborates effectively to see these to fruition. He is an independent thinker, thinks outside of the box, and inspires with his work.

Gavin Verreyne

CUSTOMER-CENTRICITY

Gavin is a trailblazer when it comes to finding solutions for customer success. He is always focused on putting the customer experience first, and never hesitates to lend a hand to anyone else attempting to do the same.

He is a team player, and truly puts focus on making SYSPRO a customer-centric organization. It's no wonder his title has Customer Success right in it! Gavin is someone who understands our customers and treats them with honesty, courtesy, and respect. Always! He is the swiss army knife that can be deployed to see a DX vision or used to defuse a potential time bomb.

He takes ownership of customer needs and sees them through to their conclusion. Gavin is there to ensure the wants and needs of current and future SYSPRO customers are met. He is a wealth of knowledge about all things SYSPRO and can talk as easily with the production floor user as he can with the CEO. If a customer has concerns regarding SYSPRO, after talking to Gavin, their attitude and outlook are much improved.

SUPPORT

SYSPRO USA has two secret weapons and one of them is Gavin Verreyne. Gavin is the steward of customer success with a gift of creating value in the mind of our customers and tipping the scale to SYSPRO. Gavin has great pride in the SYSPRO product and demonstrates his endless enthusiasm through outstanding service to both the SYSPRO US team and our customers.

Gibran Noorbhai

MENTORSHIP

Is my mentor, is always helpful, very patient, and understanding, makes me happy at work and I have learned a lot from him.

Hector Lewis

CUSTOMER-CENTRICITY

"Always fantastic to work with, and will take the time to help and work through the problem or solution with you.

Customers he works with have always had glowing reviews for him. He goes the extra mile and has a talent for seeing things from the user's perspective while being able to take into consideration the stakeholder's requirements."

Heinrich Kollner

UNSUNG HERO

Heinrich is always willing to assist and will do so at his own cost of time and effort. He is never too busy to help out even if such help will take days possibly weeks to complete which means his own projects have to be put on hold. He always does this with a smile to boot.

Hendrie Potgieter

SUPPORT

Always there to assist a customer. Because he doesn't complain but understands the product better. Excellent in assisting the customer. Hendrie always puts his customer needs first. Hendrie goes above and beyond to support SYSPRO and all our clients. Even in a year that has been extremely difficult for him, he still delivered excellent work. If there is a ticket that requires somebody to work endless hours on he is your man, while at the same time keeping the customer updated, the amount of times a customer sends messages of appreciation is a testament to the reason for this nomination.

Ivan Tingley

UNSUNG HERO

"Ivan is one of the resources that goes unnoticed but goes out of his way to help his colleagues. He will take time out of his day to support his colleagues by hopping on a call with them. He's also taken the effort to hold 2 SQL training sessions with the organization to help them upskill in reports. He also takes the time out to support the internal organization (i.e. the finance team) when they need reports from SYSPRO. He is always willing to help where needed.

While he is in consulting, I believe the support he has shown for his colleagues has been immensely valuable and is reflective of the values for this award."

Jaco Maritz

LEADERSHIP

He is got a sense of humor and is welcoming but still with business ethics.

James Robinson

PEOPLES CHOICE

I'm nominating James in appreciation for his willingness to take time out of a very busy schedule to provide emotional support and encouragement to his colleagues and subordinates especially when it comes to mental health and well-being.

LEADERSHIP

I'm fairly new to the services team and throughout my journey, I find James a good leader - not micromanaging, giving directions, respecting ideas, and promoting a great work-life balance. James has demonstrated excellent leadership skills. In the few months that I've been with Syspro, I have observed that people under his leadership have great respect for him and value his decisions. As a new starter in Syspro, he has been very supportive of my learning journey and ensures that I'm partnered and mentored by the best person who can further enhance my knowledge and skills and get me up to speed. Integrity, insight & inclusiveness are the key qualities that completely define James. James has led his team through an extremely challenging time and demonstrated great resolve and determination in delivering high-value customer experiences. great leadership and brand ambassador.

Jamie Veinot

VALUES

Jamie gives 110% to every engagement he has whether it be a prospect or a customer. He takes time to understand and work through opportunities and is a positive force in everything he does.

Janine du Plooy

SUPPORT

She understands Customer Experience and adds value, even while a customer is in crisis.

Jessica Sundarlal

PEOPLES CHOICE

Jessica is a selfless person who is always willing to set time aside to listen and provide encouragement, guidance, and support. She has an incredible wealth of knowledge and experience and freely shares this. Spending time with her has improved my mental health and the way I deal with difficult situations, both personally and professionally.

Johan Conradie

LEADERSHIP

Johan is always willing to help and collaborate on ideas and challenges. He offers a different way of thinking, challenges the norm, and will make decisions that are in line with the strategy.

Johan Du Toit

INNOVATION

He wears many hats! He does not only sell SYSPRO products, but he also designs creative solutions that suit potential customers' needs. He is a consultant and a salesperson- and he excels in both.

And he wears SYSPRO branded shirts even when he is not attending SYSPRO functions because he understands that a potential customer could be just where he is.

JP Van Loggerenberg

LEADERSHIP

JP displays excellent communication skills, delegates and empowers effectively, motivates and inspires as well as displays excellent decision-making capabilities. No one could ask for better! Fair, open to a challenge, and always willing to give us new challenges. JP is always there for us, regardless of the time or day. He is a legend and makes us better more wholesome individuals and teams.

VALUES

JP puts SYSPRO and its Values and Goals above all else and he ensures that his Teams strive towards this same goal to ensure the success and longevity of the business and its great Culture within. He is very passionate about the business and its products and ensures we all strive towards the same vision and goals with SYSPRO's Values and Mission as our guide.

Judi Vermaak

PEOPLES CHOICE

Judi is a strong and compassionate person who uses love in all her interactions with everyone. Her lovely soft nature draws people to her and leaving any interaction with her leaves one refreshed and renewed. She is an asset to any team, she is a people person. Judi is SYSPRO's resident mother hen, always looking out for people, making sure everyone is cared for and thought of. She is my choice.

Judith Spencer

AMBASSADOR

Judith firmly stands up for everything SYSPRO Brand related. She knows our target market; understand what works and applies her knowledge in campaigns; documentation and sharing her knowledge.

Juliet Ruvengo

UNsung HERO

Juliet is always helping others

Justin Vieira

UNsung HERO

Willingness to help and support employees where needed, even at tight schedule. Selfless HR services.

Karen Beckford

UNsung HERO

Karen quietly and unassumingly assists our employees every day with two of the most important employee benefits: health benefits and payroll. She has built confidence in our pay processes and serves as the point of contact for all health coverage inquiries. Acting with the best interest of all employees and the business, Karen has led the transition between coverage platforms and actively promotes a culture of diversity and inclusion. Karen is a steadfast advocate for positive change.

Karen Donohoe

INNOVATION

Karen Donohoe works to find the solution to the prospect/client's need.

Karin Matthews

CUSTOMER-CENTRICITY

She prioritizes the customer's needs.

Keanu Fernandes

UNsung HERO

Keanu has gone the extra mile by upskilling himself and has worked long hours to get the Cloud V1 product to Market. He always offers assistance and help to others even when he is under pressure. Keanu is always willing to help and not just when you ask him to, he very often offers his assistance or ask if there is something he can assist with especially when he sees members taking strain. He is very selfless and puts co workers above himself. A real Trooper in my books, like Buzz Lightyear - ABOVE AND BEYOND. This young man has upskilled in a critical time to assist with the Cloud v1 Release.

Kelly Farr

AMBASSADOR

"Kelly lives and breathes the brand. She sells the product and brand as though it were her own.

Kelly has the skills to be an SYSPRO leader and should be recognized."

Kelly Kucera

LEADERSHIP

I am co-nominating Kelly Kucera and Greg Tracey for this award as their combined leadership has had an immensely positive impact on everyone in sales and marketing combined. Kelly and Greg work closely to ensure alignment between both teams and lead together with a results-driven, growth mindset. They both have the utmost integrity in their leadership and are always available to members of both teams (whether they are directly managing them or not) to offer feedback, mentorship, and opportunities to do better. I am a better team member and leader myself having had the opportunity to work alongside both of them, and the results show for themselves!

Kevin Bell

LEADERSHIP

Kevin Bell goes above and beyond to lead and direct the Pre-Sales team. His leadership motivates the team to go above and beyond.

Kevin Jugar

PEOPLES CHOICE

Kevin is ever ready to assist any team member when need be. He goes the extra mile to ensure that the job gets done. He has amazing potential as a designer and I would not be able to excel in my work if Kevin wasn't around.

Kim Carney

LEADERSHIP

Kim is a Rock Star. For the first time in 18 years, I have been with SYSPRO, we have an HR leader we can trust and feel safe with. Kim has made such a huge impact, along with Scott, on employee trust. Kim is an amazing Leader. She inspires everyone to grow and be the best they can be. Her door is always open to anyone who needs her. She is compassionate, objective, and fair, and will work to find solutions that are beneficial to everyone. I'm hoping Kim will stay with us for years to come!!

Laetitia Clark

UNSUNG HERO

Always helpful and a great teacher. She's an unsung Hero in my eyes. I know if I ever need a report for something, I can count on her. Thank you for all you do Laetitia.

SUPPORT

Laetitia can be counted upon to solve any SYSPRO-related issues that arise. She will work tirelessly to provide the best solutions and imparts her knowledge to others. Laetitia has a lot of SYSPRO knowledge and is always willing to assist in resolving issues regarding SYSPRO.

Lars Reijer

UNSUNG HERO

Most of the net-new US deals are won because Lars Reijer helps guide/push/pull the prospect/reseller across the finish line.

INNOVATION

Lars has consistently found new and creative ways to present and position SYSPRO in net new prospect opportunities. He embodies the mantra of solution selling and always strives to craft a presentation that speaks to how SYSPRO will support a prospect's strategy and vision.

Lazel Stoltz

INNOVATION

She is open to change and promotes new ideas. She has vision and is a strong leader.

Laura Ramsay

LEADERSHIP

"Exceptional leader/mentor. Always positive and constructive. Inspires others to achieve excellence. Excellent role model. Laura is one of our most admired and respected leaders by her team, and the rest of the company.

Communication skills: she is always clear, articulate, and importantly understands how to message things to different internal audiences, while having genuine empathy for people.

Delegates and empowers: she does not micromanage and allows her team to grow their responsibilities while mentoring them.

Inspires: I look to her as a role model of what a good business leader and human being should be.

Decision-making: she is an outstanding strategic thinker and also is good at coming up with creative solutions others hadn't thought of. Leadership is all about inspiring others to take action and less about managing or leading. Laura has led the marketing team in Canada with aplomb while empowering the team to take charge. I'm inspired every day to work alongside her and learn from her."

Leah Evangelista

LEADERSHIP

Leah's been a great source as a leader not just with her own direct reports but with other groups goes to her for advice in Marketing, Sales, Channel, and Executive Leadership. I sit right next to her in the Tustin office and see it all the time.

INNOVATION

Creativity is a large part of what makes Leah so effective in her work. She adapts to the current landscape & crafts inspiring messaging to fit many types of audiences. Her communication skills are superb - working with her is a positive & productive experience. Leah always brings new ideas to the table while being open to changing them at the same time. She is a joy to work with.

Le'Anne Ponen

UNSUNG HERO

For her work with the interns, she goes above and beyond to ensure the program is a success. It takes more than LearnIt to get an individual upskilled and her emotional support to the group is incomparable. Her passion shows and does so even beyond working hours. It's beautiful to see someone doing what they love.

CUSTOMER-CENTRICITY

Le'Anne is an exceptional leader, that understands her customers' needs before going into a meeting. she is always professional and puts the customer first.

Leatitia Heather

UNSUNG HERO

She does so much for us in order to S.M.I.L.E. - every event is well thought out. She is amazing!

UPLIFT

She is visible, and upbeat and gives meaning to the word uplift.

Lebogang Mofolo

VALUES

Getting to work with Lebogang Mofolo, you can see how passionate, she is about her work, she is results-driven, and her growth mindset and integrity all form part of who she is, she is constantly looking at developing herself in all areas, and she is a team player and what she has done in the short period at SYSPRO, and you can see she likes the winning together team player and open to ideas.

Lennette Dillon

UNSUNG HERO

This may seem like a a copy and paste - however its who Lennette is Lennette consistently works behind the scenes (focus on internal (presales and Partner Presales) with a positive attitude and a willingness to help in whatever capacity necessary. Lennette is selfless and always acts in the best interest of coworkers and the business and Partners.

CUSTOMER-CENTRICITY

Going over and beyond in creating the Food and Beverage vertical.

Lorraine Makhubo

UNSUNG HERO

She is absolutely amazing in her roles and responsibilities.

CUSTOMER-CENTRICITY

Lorraine goes above and beyond with all customers. She makes sure the customer understands the invoice and SLA, as well as assists with statements and invoices on request. She has never been irate with any of SYSPRO's customers. She is very punctual and has shown excellent work behavior in every aspect of the job and shows a strong work ethic by consistently staying so all daily tasks are completed.

Louise Thompson

CUSTOMER-CENTRICITY

If there is a high-care customer that needs to be turned around Louise can complete this. Building Trust, great Customer Experience, and long-term customer retention. Worked on a few tasks with Louise and she always take the Customer's concern to heart.

Luke Pointon

LEADERSHIP

For excellent leadership, providing support and guidance where required. Acting objectively and in the best interests of the business. Remaining calm and consistent at all times. For unwavering and solid leadership, always remaining calm and objective to gain the best outcome for the business.

Lyall Lazarus

UPLIFT

Always willing to assist.

Mae Folk

UPLIFT

Mae Folk does an excellent job addressing challenging customer situations.

SUPPORT

Mae is truly passionate about our customer's success and satisfaction. She goes above and beyond to keep our happy customers happy, and to help customers that are unsatisfied for any reason, in any way possible. She is truly compassionate and cares about our customers. Mae is the kind of person I would want to work with if I were unhappy about a vendor's product or service. This person always seems to focus on prioritizing customer satisfaction first. She always treats them with the utmost courtesy and respect. This person truly cares and takes ownership of the customer's needs.

Maria Ledwaba

VALUES

Maria is a real team player, is caring, motivates other members, and will sweat an internal problem to find a solution. She is bright and understands most touch points within SYSPRO to our internal Systems.

Marilize Wessels

VALUES

She is always helpful, and makes time to assist and explain. She goes out of her way to make a difference.

CUSTOMER-CENTRICITY

Understand customers' situations, perceptions, and expectations.

Mark Wilson

MENTORSHIP

What a wonderful boss.

AMBASSADOR

Excellent Mentorship for the entire EMEA region.

Marnie Lightbound

VALUES

She supports the 6 SYSPRO Values: Growth Mindset, Integrity, Passionate, Results Driven, and most of all she makes sure to assist everyone to Win together.

Maya Chandarana

UPLIFT

Different initiatives Maya has taken for CSR.

Megan Wilson

UPLIFT

She has a remarkable social conscience.

Meghan Kemp

UNSUNG HERO

Passion, excellence, dedication, phenomenal people skills, product knowledge, soaks in new product knowledge at an extreme rate, brilliant tester.

Megan Kirby

AMBASSADOR

Megan always goes beyond the call of duty to help ensure our channel resellers are getting the help they need to close deals and grow their SYSPRO capabilities. As her new manager, this week at the Fusion event we all saw her ability to build a plan, execute that plan flawlessly, and the expansion and growth of our channel relationships. When it comes to servicing our partners, I can't imagine anyone as effective and hard-working around continuing to evangelize SYSPRO to our channel resellers as Megan. Kudos to Megan!

Mercia Zürich

MENTORSHIP

Excellent service.

Michael Baldauf

UNSUNG HERO

Michael always goes above and beyond to help anyone and everyone that needs help! He is selfless and will do anything to assist fellow employees, partners or customers and never wants or expects any recognition!

VALUES

“Michael lives and breathes Growth Mindset, Integrity is built into his DNA, Passionate about helping others, Results-driven - absolutely, Authenticity is second nature to him and Winning together is something Michael dives into on a daily basis.”

Michelle Hughes

UNSUNG HERO

Michelle is the consummate behind the scenes operations and support professional, but more importantly, she is the heart that SYSPRO needs. The level effort and caring she displays in her work should be a beacon to all others. Her willingness to jump into any problem to help, her selfless acts of kindness and caring for disadvantaged foster children in the community, her constant positive attitude in the face on heavy odds and fast approaching deadlines all make her truly an unsung hero who is always helping drive the ease of doing operational business with SYSPRO to our channel resellers in the US. Kudos to Michelle for her long and highly valued history at SYSPRO and to the Super-Hero level of effort she still brings every day.

UPLIFT

During PartnerUP Channel Conference in the US, Michelle Hughes facilitated a highly engaging event alongside Together We Rise, a foster care non-profit that assists foster children in transitioning from less-than-desirable home situations to their new foster care system homes. It was incredible to learn so many facts about the foster care system but more importantly, it was eye-opening and touching to hear the stories. Not only was I impacted by that engagement, but it was also incredible to hear that Michelle is a foster mom, which is such a selfless act of love. It was also curious to see that even amongst the crowd of SYSPRO staff, channel partners, and ISVs - there were folks who themselves were foster children themselves! Such an eye-opening experience, incredibly touching, helpful, and most of all Michelle is inspirational. I know every person in attendance was engaged, touched, learned something new about foster care, and was so glad to help!

Miguel Campos

VALUES

Miguel Campos is a calm hand in a stormy sea of Tech Support. Miguel tackles complex technical issues with the tenacity to support customers and partners with complicated technical product issues. By leveraging his calm demeanor and positive attitude toward customers who are often frustrated or upset, he not only solves complex issues but also turns a once unhappy customer into a loyal SYSPRO user.

Mike Hutson

INNOVATION

Mike is always making time to help customers and colleagues solve problems.

CUSTOMER-CENTRICITY

“Prioritizing a customer-centric approach: Mike is like a persistent bulldog who passionately acts in the best interests of the customer. That’s why customers tend to bond with him and want more of him.

Understands customers and treats them with honesty, courtesy, and respect: Customers always appreciate that Mike is honest and respects them enough to tell it like it is, in the good times and the bad, and work together to ensure customers get more value from our products.

This person takes ownership of customer needs and sees them through to their conclusion: Mike doesn’t pass the buck. He truly cares about ensuring that a customer’s needs are met.”

Mithal Harilal

UNSUNG HERO

I am nominating Mithal because in my experience he is always friendly and helpful but most of all he is technical and has an ability to pass on his knowledge in times of stress. Remains calm and finds solutions quickly. Mithal constantly works long hours and deserves more appreciation. He is always at the ready to help people and is a vital part of the product. There aren’t many with his experience and his knowledge. Mithal makes time to assist his colleagues in development as well as support. He also makes time to train and develop staff at SYSPRO Corporate. When there is a problem on a customer’s site he is dedicated to solving the problem and ensuring the customer is happy. His definitely been a positive influence to his colleagues at work.

CUSTOMER-CENTRICITY

Consistently goes the extra mile to get things done. Excellent attitude to the company, and customers. Mithal is one of the individuals that I believe makes a huge difference in supporting the product from within development. He VERY often initiates and delivers training to the Corporate support team. He is not one of the developers that send a ticket to support and will wait for feedback. There are several occasions where he uses his after-hours time to get onto a call with a customer/partner and will work tirelessly to debug, analyze and get the issue resolved.

Mohammed Mayet

VALUES

He embodies the SYSPRO values.

Monali Mohapatra

UNSUNG HERO

Monali always helps out where ever she can and is very geared to finding a solution for everything. She is very pleasant to work with and is a very considerate co-worker.

Natalie Jagger

CUSTOMER-CENTRICITY

Natalie, has, for as long as I have been at SYSPRO (12 years) always displayed intimacy with customers, gone the extra mile, and even develop her solutions when hotfixes are not yet available. Even under extreme pressure, I have only ever seen her happy and friendly.

SUPPORT

For always willing to assist. Natalie will not give up until she has the answer and understand it so that she can apply it to the customer and ensure they are operating smoothly.

Natasha Morgan

UNSUNG HERO

Going the extra mile to ensure all Avanti queries were logged and actioned. Natasha really embraced learning this new interface and sharing the knowledge with the Team.

SUPPORT

Without somebody to bounce things off I would be lost. Natasha is always there and always tries to help me solve the issues when I run into them. She is the ultimate Team Player.

Natasha Watson

PEOPLES CHOICE

"Dex has a very good eye for standards. Always let everyone know of any standards issues. Always helpful and gives her best to ensure SYSPRO standards are kept."

Neil Hayes

UNSUNG HERO

Regularly called in to resolve issues right at the core of product, and is always there to help.

Nicole Engels

UNSUNG HERO

Nicole plays such an important role in the HR team. She stitches together the various capabilities and is unbelievably resourceful in connecting people with colleagues in the corporate team who can solve their problems. She shows great resilience and always takes 200 % accountability for everything she touches. She is a pleasure to work with and a true brand ambassador.

LEADERSHIP

Nicole knows how to lead people and her team.

Nicosia Dherman

UNSUNG HERO

Nicosia tirelessly manages the constant flow of licenses between Syspro and Syspro Customers. Deciphering cryptic partner requests and sleuthing out modules and pricing when neither the customer nor the partner know what exactly is required. Syspro Canada wouldn't run nearly as smooth without her.

Nikki Malcomess

VALUES

“Nikki really goes the extra mile in everything she does. She is passionate about SYSPRO and how we will move forward. She always assists our partners, more than once regarding (sometimes) the same questions they have. She is an amazing enabler.”

CUSTOMER-CENTRICITY

Nikki is one employee who will give any customer or partner request her undivided attention and will never let them sit questioning if SYSPRO is important to them, no matter how small or big the request is. Nikki's customers are partners and customers and she is always putting them first. She is responsive, tenacious, and passionate. She constantly has her customers in mind when we need to deliver something to them.

Nino Marra

UNSUNG HERO

Always makes time to help others. From a Development perspective Nino Marra is one of the unsung heroes. His primary focus is innovation, but because of his overall product development knowledge and problem-solving skills he is always being called upon by other developers for assistance. Nino will stop what he is doing to un-selfishly support, assist and mentor his fellow co-workers and can be seen working all hours of the night to ensure he meets his deadlines. He is adored by both his senior and junior peers and is known as the “go-to guy with a smile”.

INNOVATION

He is Innovative around the product and always fixing new features. Nino is another colleague that will go out of his way to help others! Most definitely takes a visionary view of challenges and solutions, especially to help the tester understand Avanti code, to debug when finding errors when testing. Watching him work(help) inspires all those around him!!!!

Noel Mawena

UNSUNG HERO

I feel Noel is such an untapped resource of knowledge and an all round super guy. Never says no, does not matter what the task is.

Ntongase Malinga

UNSUNG HERO

Ntongase works behind the scenes on our playbooks including effectively collaborating with ISV partners to ensure that together we deliver quality and useful content. She also ensures that planning and coordination for the briefings runs smoothly even though it is not her primary responsibility. She shows up at 6:30am and leaves after 6:30pm on presentation days even though she is not mandated to do so, just to support the presenting team in any way needed. She goes the extra mile literally behind the scenes.

Omar Abouelnaga

VALUES

Omar is approaching his 2nd anniversary at the start of 2022 but he didn't need to learn the values when he started, they came with him when he joined SYSPRO. He has continually grown in his role as Consultant, he is always authentic, is a results-driven top performer on his team, and is incredibly passionate about the product, our customers, and his team, he is always willing to collaborate, and he does it all with integrity! We are so happy to have Omar on our team!

Omphemetse Mabe

UNSUNG HERO

Omphemetse has on several occasions shown willingness to help and take over tasks that were not assigned to her so we can meet project deadlines.

She volunteers herself to assist in projects she is not assigned to when she has spare time and she diligently and professionally completes tasks.

Omphemetse is an absolute star who values excellence in the work she delivers and provides superior customer attention every time she engages with them. I am eternally grateful whenever Omphemetse raises her hand to assist. I know the work will be done and will be done well. She is a great team player, always volunteers her time to help, on projects and customer issues, even on weekends and works late hours to make sure things are properly tested for our customers. She is a great mentor to her interns as well where she imparts all the knowledge she has to them. She plays a very key role in PathCare leading distribution for that project.

SUPPORT

Omphemetse is a dedicated and diligent consultant who owns any issue she is tasked with resolving, she sees it end to end and ensures that when a fix is made available all other working aspects of the program are not affected.

Omphemetse's work is of a high caliber and anyone working with her can be assured of not only learning something new concerning the product but also about work ethics. Pheme is inspiring. She positively approaches her role as a support consultant and works hard in trying to find the best solutions for the customer and is always willing to investigate new options suggested to her.

Palesa Moshidi

PEOPLES CHOICE

Palesa upholds SYSPRO culture and always has a smile on her face. She engages with all people at all levels with ease and is a true support and encouragement. Her character and the listening ear she offers are special.

UPLIFT

Palesa always smiles and just bubbles with joy and excitement with whatever she is busy with.

Patrick Klitgaard

UNSUNG HERO

I am Patrick's team lead. Patrick consistently delivers excellent customer technical support, and has the most positive attitude towards his role that I have seen in a long time.

Patrick Wafula

SUPPORT

Patrick is primarily a Financial Consultant. However, from the SYSPRO Africa Nairobi office (4 people) he has implemented and supported Inventory Management, MRP, and complex supply chain processes in customers in Ethiopia, Kenya, and Morocco.

His customer-first execution and escalation when needed have proved to keep SYSPRO customers getting increased value from our software, build strong relationships, in difficult and often new to ERP customers.

He makes an exemplary contribution to SYSPRO and its ecosystem in Africa and is always available to help - without complaint.

Paul Borthwick

LEADERSHIP

Best boss ever! You can go to him with any problem, (work or personal) and he will always have your back. Always have the SYSPRO values front and center and is very fair and keeps the team's spirits up. I admire his leadership methods and am very happy to be part of his team. He is a good leader. Paul is always there for us as a team, motivates us, makes sure he knows what we are going through, and empowers us to do our best.

VALUES

Paul is always thinking about how we can grow our product, he is passionate about everything we do, strives to get the best results, always be authentic in what we do, and he always makes sure that we are winning together as a team.

Paulo De Matos

UNSUNG HERO

Paulo is truly one of the unsung heroes of the business. He is extremely well known throughout the community and respected by everyone in the community. He is very pragmatic and customer oriented, putting the product and SYSPRO at the front of the conversation. Perhaps the most important element is that he is the go-to person for most of the people in the business when it comes to getting a big picture understanding of the community and exactly what will move the SYSPRO product forward. Unfortunately, not enough people listen to him when he shares his vision and passion for SYSPRO, to their and the business's detriment.

Phil Duff

PEOPLES CHOICE

Phil always takes time out to find out what is happening with his people. He is an inspiration to me and everyone in SYSPRO Global.

LEADERSHIP

Exceptional Leader.

Pik Chai Yap

CUSTOMER-CENTRICITY

"She is so dedicated and customer-centric. Whenever there is a task or support ticket or inquiry raised by a customer or partner, she will do the extra mile to help and support the customer and partners.

She will seek assistance at her level best to find out the answer for the customer even though she is not sure how to resolve the ticket.

She will always provide prompt assistance whenever she could."

SUPPORT

"Very passionate and dedicated to providing support to customers. Knowledgeable about SYSPRO products and always trying to keep abreast with the new developments of the product such as the features and functions through continuous learning.
Respond quickly to customers' questions and feedback."

Portia Matshavha

CUSTOMER-CENTRICITY

Portia understands her customers very well. She knows what the customer wants, and she serves it with the purest smile. I do not know how she does, but she deserves a medal for knowing more than 150 employees' coffees and teas by the head. I am sure she had her low days, but I have never seen it on her face. She's always ready to have a chat while busy.
SHE GIVES THE BEST CUSTOMER SERVICE.

Priya Gupta

SUPPORT

Priya is always willing to take on any challenge, large or small. She listens intently to what the customer is requesting and asks pointed questions to ensure she understands what customer needs versus what they think they need. She strives to get back with a statement of work in the agreed-upon time. She does what it takes to get the customer a mutually beneficial solution.

Ralesh Ramnand

UNSUNG HERO

He lends himself to work extra hours to benefit the business, he has actively assisted the regions in achieving marketing goals - all in a short space of time. He deserves recognition. I feel this role is severely underappreciated and misunderstood by all. Making sure SEO is always maintained to ensure optimal performance so that people can find us on the internet. This is ultimately the first place anyone looks. The digital side of managing this is extremely intensive, strategic and analytical. He is the reason that new customers are able to find us as a solutions partner.

These people that work in the digital marketing back end always get overlooked and the salespeople who win the deal get all the recognition. Marketing efforts need recognition too.

Regina Meyer

PEOPLE'S CHOICE

Regina Meyer works hard each and every day to help the reseller, customer, prospect, and co-worker address their priorities.

Renier Geyser

UNSUNG HERO

Besides being incredibly bright, Renier is always willing to help. He has a huge amount of patience and has a very calm, happy disposition. Nothing is ever too much for him.

INNOVATION

Renier is a very smart, skillful, and insightful person, who has helped my team, myself included on many occasions. He is our go-to guy when anything to do with XMetaL goes wrong, but has also been so helpful with troubleshooting SYSPRO product or installer-related issues too. He is thorough and effective in his work output and his willingness to assist others if something is hard to find.

Renier Rautenbach

UNSUNG HERO

Doesn't matter what Renier is always willing to help or get someone to help.

Renier Walker

LEADERSHIP

Great leader and allows room for growth. He is a great leader and mentor and communicates with respect and listens really well. He really shows he cares. He is a great leader, approachable and always cares about the well being of the team.

Rob Stummer

LEADERSHIP

Great leader.

SUPPORT

APAC seems to be a very difficult market to survive in. With the diverse countries, including language, customs, and politics, this environment takes a business professional with great skill and drive.

Robert Robinson

VALUES

Rob is a standup guy whose authenticity is contagious. He's a hard worker who gets the job done, while at the same time, lifting up those around him. His passion for good work & clear moral integrity contributes to a positive work environment. Rob consistently achieves his sales goals and if he doesn't, he doubles down to get back up. He is a true example of what it looks like to live the SYSPRO values.

Roberta Orcutt

UNSUNG HERO

"I am nominating Roberta because she is always courteous and friendly which makes working with her so pleasant. While no one is perfect and everyone has bad days, you would never know it with Roberta...she leaves her outside problems at the door in an effort to maintain a good work atmosphere. She treats everyone with equal respect and is polite and professional, even if she disagrees with the other person's point of view. In addition, she has one of the most helpful attitudes in the company. She is always willing to assist customers or co-workers with their needs. Roberta's role is Revenue and Royalties, but she also has taken on the role of our internal System Administrator for our in-house ERP solution. She shows outstanding performance both in her own responsibilities as well as services beyond her assigned duties. She can always be relied upon to get the job done and to follow up on issues whenever required. An example of this can be seen in the success of the reimplementation and migration to the SYSPRO Global environment. She led the reimplementation with a positive 'Can-Do' attitude and was always ready, available, and willing to get the job done, and done well. She projected a committed attitude by showing her willingness to do whatever it takes to fulfill the duties of her position and via the development of new ideas. She didn't shy away from trying something new or finding a different way to do things.

Roberta continuously shows leadership in the conduct or improvement of programs, services or operations. She contributes to positive relations by offering helpful and friendly assistance which can serve as a model for other employees. Roberta brings consistency to the company - when you need something done correctly, you can always count on her. She shows great determination to help anyone that requests assistance. She does an exceptional job and is well-deserving of this honor. Roberta is constantly working to help every one and SYSPRO in every way she can. She puts in an exorbitant amount of hours to get it all done. Roberta has gone above and beyond her role countless times."

VALUES

Roberta Orcutt exemplifies the SYSPRO values.

Robyn Heinze

PEOPLES CHOICE

A person always willing to help regardless how busy they are.

Ronel Du Toit

UNSUNG HERO

For always going above and beyond to assist our Region.

PEOPLE'S CHOICE

Ronel has done an awesome job and goes the extra mile to support staff and customers. All the work she has done with our region has been amazing- thank you.

LEADERSHIP

Nothing speaks to leadership more than upliftment and showing the way. Ronel shows this daily. Uplifting the team and making sure our skills are in check with what is needed. Constant reassurances and challenges in order to meet what is needed.

Russell Hollick

LEADERSHIP

Russell has a unique mix of leadership qualities that are instrumental to the success of an individual and to the team. Compassionate, knowledgeable, and consistent. Russell has not only been invested in the professional growth of his team but he's invested in our individual personal growth in my experience. His compassion allows me to feel a sense that I'm part of a family. If I fall, I can reach out for help, be it product or personal matters related. Russell is an excellent leader, capable of motivating not just his own department but the rest of development. He knows how to get the most out of staff and appeals to our better natures effortlessly. He also knows how to get projects finished, and how to determine what is critical and what isn't, and inspires us all to want to do better. He is a good leader and a good manager and sets a good example for us all.

VALUES

Reflects all 6 of the SYSPRO values whilst remaining humble and approachable.

Ryan Mudge

INNOVATION

Young, open to change, an inspiration to team members of what can be achieved, if you put your mind to it.

Sally Ram

UNSUNG HERO

Sally always goes above and beyond to ensure the finance and administration functions of the business run seamlessly. One of the hardest workers I have ever come across, she just goes about her role with no fuss and never really gets the credit she deserves for her positive, can-do attitude. Sally has recently taken on a new portfolio as Head of Finance for APAC. She has displayed the diligence and determination to make her new role a success and has maintained her polite, kind and thoughtful personality throughout many challenges. Well Done Sally.

VALUES

I see Sally living our values and exercising our values during decision-making. Sally consistently demonstrates excellence in all activities. No hesitation in nominating her for recognition.

Sandra Fraga

LEADERSHIP

In 27 Plus years working for SYSPRO, Sandra is my first leader that communicates in a way that is easily understood. Sandra delegates and empowers a person to get out and get the job done. with a little nudge to make sure it's done.

Sandy Chan

CUSTOMER-CENTRICITY

Sandy is always eager to assist, and customers love her kind, understanding manner. She never says no and will make her best efforts to assist. Sandy is one of the most reliable resources in Support. She always goes above and beyond to be able to support customers when they are having issues. She takes on difficult tasks and always provides end-to-end service. She has repeatedly gotten great feedback and leaves customers satisfied with her service as well as in being able to close out issues. Sandy's first year was filled with many challenges as she joined the Support Services team during COVID; it made traditional training difficult. While she was learning the material she was also interacting with customers; she may not have had all the answers, but the customers sure felt that she would get them. Her friendly demeanor goes a long way but it is backed up with intelligence and a customer focus that makes our customers feel cared for! I can't wait to see Sandy continue to grow at SYSPRO!

SUPPORT

I have received so much feedback from our customers across the country and have also personally worked in very hairy situations in which Sandy has helped out tremendously in her capacity. She is prompt, surgical in problem-solving, and goes above and beyond expectations. Sandy is always ready to help and provides support to SYSPRO products to the best of her knowledge.

Sanjay Ejantkar

PEOPLES CHOICE

Sanjay is continually supportive of everyone, no matter the task or department. He is always willing to lend a helping hand, offer guidance, volunteer his time, and more. He can be counted on! We are lucky to have Sanjay on the SYSPRO team!

Sasha Verbiest

UNSUNG HERO

Sasha has been a pillar of support with the bootcamps and providing assistance. Sasha has taken extraordinary care in coordinating APAC learning calendar remotely and has shown great diligence and resilience to get the job done, despite many challenges. She has also always maintained a positive attitude and friendly manner, always willing to do that bit extra to ensure a good learning experience. Sasha's smile brightens the day and she will go the extra mile.

PEOPLES CHOICE

I sit next to Sasha and constantly witness many people, from different departments coming to her to chat about everything from personal problems to work matters. She is always patient enough to listen and engage in whatever topic they have come to discuss. This is part of what makes the workplace balanced and enjoyable. Passion and dedication in dealing with people. Always pleasant & willing to accommodate. She is brilliant in her emotional support.

Shalini Naidoo

UNSUNG HERO

Shalini's contributions toward improving our internal processes and communication for the channel in Africa has been greatly appreciated.

Sharad Tiwari

UPLIFT

Sharad is our "UPLift" leader at SYSPRO Canada. He genuinely cares about social causes and takes time out of his busy schedule to lead our initiatives.

VALUES

Sharad has always excelled and taken on any and all tasks with tremendous professionalism, eagerness, and excellence. Though I could have nominated him in several categories, Sharad is truly the "full package" when it comes to living the SYSPRO values. He always jumps in to help, thinks outside of the box, is totally dependable, passionate about all things Marketing, has earned tremendous respect from his colleagues all over SYSPRO, and is a genuinely nice guy.

Sharon Ramnundhan

UNSUNG HERO

Not only have I experienced how Sharon selflessly share her knowledge and experience with me, but I have watched her do the same for members of other teams. She always explains the results so that everyone would understand. She always has a positive attitude when she is approached for help.

SUPPORT

I believe this person goes out of her way to ensure that the customer's partner/region is put first. This person understands the customer and is always in contact with the customer daily until the issue has been resolved.

Shelley Plancich

AMBASSADOR

Shelley is responsible for selling SYSPRO to future employees and is passionate about finding the best people to join the SYSPRO team. She is passionate about her job, the company, and building relationships with employees, hiring managers, and every new hire she brings on board. Shelley's light shines brighter every day as she gains more knowledge about our business and owns the talent acquisition process. Shelley is a natural brand ambassador, creating a positive experience with every person she interacts with and ensuring those not selected are left with a positive impression of SYSPRO. Shelley was promoted to a role in HR in early 2022 and was given the responsibility of managing the recruiting process in the US. Not only has she taken the responsibility for the process we soon found her to be a great brand ambassador; she impressed candidates so much that she increased their desire to work for SYSPRO. She has also put our Talent Brand front and center on LinkedIn! I have been very impressed with her work so far and look forward to great things from Shelley!

Sive Sodidi

UNsung HERO

Sive is always so responsive, helpful and knowledgeable. And, when she doesn't have an answer immediately, she does whatever it takes to get one to you or point you in the right direction. She has earned much trust and respect from her colleagues across the globe and she is truly a pleasure to work with.

VALUES

"She is one of the only people I work with whom I can rely on to execute any task at hand with every SYSPRO value at heart. She is all of those. Sive has demonstrated a consistent 'can do' and enthusiastic attitude during my engagements with her in connection with the OneView program over the course of the past year.

Her contribution towards the CRM workstream has been significant, working to pull people from different teams and regions together, promoting a strong degree of collaboration, whilst effectively coordinating and communicating with all relevant parties.

A great team player and a pleasure to work with!"

Sridharan Arumugam

MENTORSHIP

Sridharan always guides any discussion or possible solution to any challenge. At least I have more options in mind when facing the actual situation.

Steve Bassaw

AMBASSADOR

Excellent presentation skills and well-recognized by several major customers. I cannot say enough about Steve. His passion for all things SYSPRO and supply chain and the knowledge that he has to connect with our customers and their needs are unmatched. In addition, Steve has been a tremendous asset to SYSPRO Canada for events and campaigns. Recently, not only did he go on the road as a speaker at our SPARK roadshows, he jumped in to help even more when we were down speakers. He truly saved our event!! Steve is extremely passionate about understanding not just our business, but prospects/customers' business as well. Our customers and prospects always look up to him for his knowledge, clarity, depth of understanding, and ability to move forward.

Tayla Henshall

MENTORSHIP

Tayla is new to this process but has taken it very seriously and has done a great job with her mentee.

Tiffany Gierke

UPLIFT

She is very generous and encourages her entire team to participate in activities and initiatives both inside and outside of SYSPRO. Helping others is what she does best.

LEADERSHIP

Tiffany continues to prove that she leads an efficient, cohesive, and happy team! Tiffany displays good leadership qualities and treats people well. Tiffany is a true reflection of what a leader should be. Not only does she embody all of SYSPRO's values, but she also embodies all aspects of what it means to be a true leader. Tiffany is an inspiring leader and mentor. The positive way she deals with people is excellent. She also uses humor to stress the point. Professional and High EQ leader.

Tiffany is easily the most inspirational and motivational person to work for. She individually caters to staff needs and constantly helps you go above and beyond in the workplace. Tiffany's leadership style is inspirational and consistent with the SYSPRO values. Her team is results-driven, always responding and delivering results timeously (for projects that I'm involved in). They also seem passionate and overall highly engaged. They are in the Education team so it makes sense that they display a growth mindset but I have also seen how they go beyond their portfolios in terms of learning. I'm inspired by whatever it is that Tiffany is doing in her team from a leadership point of view.

Tinotenda Muzonzini

VALUES

"Tino not only fulfills the criteria for this award but also lives these values in his daily life with discipline and sheer consistency.

He never backs out of a challenge. He is driven to serve the people around him whether that is in a professional or personal scope. He is one of the most dedicated, supportive, and resilient individuals I know. He has always risen above the expectations of his work always from the time we started our leadership together.

I truly believe that he deserves to be recognized."

Tom Kim

LEADERSHIP

Not only is Tom great at empowering, motivating, and inspiring his team, he is hands-on and always willing to help in any situation.

Tracey Moller

SUPPORT

Tracey has gone above and beyond concerning supporting ACDC. She tirelessly works hard to support the product and the customer. Thank you, Tracey, for all your hard work.

Trevor Justus

UNSUNG HERO

“Although Trevor is so busy - he is always patient whenever he assists me with solving a problem. He has a can-do attitude. Never stops, never complains and always stands up. Trevor is our Unsung Hero and I'd like to shout it out. Simply amazing - we couldn't do it without him. He always goes the extra mile without any questions and always with a smile. Trevor has been a saviour on many occasions. He is always willing to assist and resolve an issue. Ever willing to assist.”

SUPPORT

Trevor provides dedicated background technical support to both customers and our internal Support Desk team. Every consultant knows he is the go-to person for technical support. Trevor's depth of knowledge and knowing where to look make him exceptional support to customers and staff.

Vania Venter

LEADERSHIP

Vania's knowledge and passion for Syspro, in both the product and the company is truly inspiring and motivating. On several occasions, I've watched her go through scoping and design requirements with the customer where she has demonstrated her in-depth knowledge and experience not just in Syspro but in different types of industries and business processes as well. What I admire about Vania is that she always aims to cater to customers' needs but she never hesitates to provide them with her honest opinion on things where she doesn't see fit.

Viki Neilson

SUPPORT

No Event/Ticket is too big or small, every item is treated with the same urgency, and works tirelessly to find the best solutions with the best quality.

Vincent Gouws

INNOVATION

Vincent is always working to learn about new technologies, working with projects normally outside of our bounds. He is a true inspiration and innovator.

SUPPORT

He is fast and responsive, consistently meets deadlines, and is willing to learn.

Violetta Meyers

PEOPLES CHOICE

Violetta's vibrant persona shines and inspires us every day. She is always willing to take time out of her busy day to go the extra mile to help her entire team. With over 20 years of SYSPRO experience, her colleagues not only value her deep product knowledge and expertise but her genuine sincerity and desire to support and encourage them and to ensure they are doing well, both personally and professionally.

Wayne Smith

VALUES

Wayne displays behavior in support of our SYSPRO values.

INNOVATION

Wayne joined our team 2 months ago and already he has suggested creative and innovative ways that can improve customer and partner satisfaction. He has an amazing work ethic and is always willing to go the extra mile to ensure that we meet our deadlines.

Vusi Dhlamini

UNSUNG HERO

Vusi is ALWAYS there to help, doesn't matter what time of the day or night! Not just his department colleagues but all other development departments are always asking for help and he always helps with a positive attitude. He truly is selfless coworker Vusi is always willing to help when reporting/SRS/RAS services misbehave! He troubleshoots selflessly till he gets the issues resolved. Vusi takes time out of his schedule and never declines a challenge. He is a skilled Hero to the rescue.

VALUES

Vusi constantly displays all of the qualities that support our values. I've had a lot of feedback from the whole of development about how well he explains things when he helps others troubleshoot or fix their environments. He's passionate about all of us learning and growing, not only himself. He's taken on the project of teaching SYSPRO to fellow staff members in his own time after work. He never gives up until he understands an issue, why the problem occurred, and what the fix should be. He's a great team player, wanting to take everyone on the journey and he wants to instill that passion in everyone. I can't think of a better example of one person living our values.

Yew Han Chia

UNSUNG HERO

Yew Han not only work in Service Team but also works closely with Support Team. He provides an amazing support to our Support Team. He is always helpful at the times we need it. He is an analytical person and always willing to share his knowledge with us. I'm grateful to have him in our team. Yew Han works with passion and commitment behind the scenes.

Always willing to help his colleagues when is being asked to support especially for customers.

CUSTOMER-CENTRICITY

Yew Han's loyal customer base is outstanding. Customers often ask his name to get support and bits of advice. As a result, he not only provides usual support but also sells as hoc services/general consulting that help the company to increase revenue.

Walter Segale

UNSUNG HERO

A true representation of selfless co-worker, always willing to help and gets things done behind the scenes.

Yolisa Ndinisa

PEOPLES CHOICE

Yolisa is remembered by everyone she engages with, she has a memorable and friendly spirit and energy that uplifts people's moods and makes them want to befriend her. She takes great interest in the people that she works with, and has been quietly mentoring her colleagues in other departments who have confided in her about their challenges and their personal dreams and goals. She is a people person and a fantastic communicator.

Zaahida Rayman

UNSUNG HERO

The amount of work she does outside of her duties to the Manufacturing test team is astounding and she does it without question.

LEADERSHIP

"Yes, most people think their Manager is the best but Zee is beyond the best. She motivates and encourages us to always give our best, if we struggle she's always there to listen and encourage us. We have achieved so much success as a team due to her guidance and leadership. She has excellent decision-making skills and she fights for what is right.

She inspires me and makes me see my self-worth. She is just the best and there's always a smile on her face..."

Zaakir Bhoola

LEADERSHIP

Zaakir Bhoola has taken on the role as the finance manager and is always fair. Always communicates with the team and is very transparent. He is able to delegate most efficiently and empowers all of us who work under him. He is a true leader.

Zayd Mahoodin

UNSUNG HERO

Zayd has been with the company many years and I do not believe he has gotten the recognition he deserves. Always friendly, never a bad word to say about anyone or anything and always willing to help you no matter how busy he is. To me that deserves some praise. Zayd is always willing to help anyone without a question. Although he can get extremely busy he is always friendly and patient with the people he helps.

SUPPORT

Zayd is extremely humble seeing as how well he knows the SYSPRO product. Always willing to help regardless if it is in his skill set or not.